

ISO 27001

Information Security Management System



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Primorsko-goranska county is the first county and the first unit of local and state government in Croatia which established and certified Information Security Management System according to ISO 27001 standard.



During establishing ISMS more than 300 organizational and operational procedures and 4 dedicated software application were developed supporting ISMS organization and activities.

Implemented Risk Management and Business Continuity Planning had to take in consideration specific County process requirements of information openness for interested party and users as opposed to usually highly restricted ISMS in banking or industry.

ISO 27001 became a tool for minimizing information security risk using various methodologies and information technologies.

Improvements were fulfilled for:

- adequately and in time risk evaluation and risk treatment planning
- organizational internal and external communication
- monitoring and evaluation of suppliers
- physical and technical protection; assets, installations and resources supervision
- antivirus, antyspam, malware protection; correct utilization of internet and communications
- data protection and recovery in cases of malfunctions or incidents
- continual operation of business and process applications and activities
- monitoring and applying legal and regulatory requirements